

## WARRANTY:

For information about the warranty on your shades, please visit: [QMotionshades.com](http://QMotionshades.com).

Please keep all your original receipts and documentation from your shades to facilitate supporting you.

QMotion Incorporated, (the "Manufacturer") warrants that this QMotion® window shade product will be free from defects in materials and workmanship for 5 years, beginning from the date first sold to the commercial or residential consumer who has, or intends to, use the product, as evidenced by such consumer's proof of purchase:

Exclusions From this Limited Warranty: This limited warranty shall be null and void and no part of it shall apply if any one of the following occur: 1) the product has not been properly installed by a qualified installer in accordance with all Manufacturer specifications; 2) the product has been subject to unauthorized service; 3) the product has been subject to mis-handling, misuse, or abuse; 4) the product has been modified; 5) the product has suffered damage resulting from lightning, power surges, vandalism, fire, earthquake, acts of nature, or any other cause which the product was not designed to withstand; 6) the product has been used, or attempted to be used, for other than the customary usage or for other than the product's intended use; 7) the product has not been maintained; 8) damage to the product caused by battery decay or corrosion; 9) the product has been installed in an exterior setting.

This Limited Warranty extends only to the original owner. This Limited Warranty is not transferable. This Limited Warranty does not cover normal wear or tear or deterioration which occurs with the passage of time.

Batteries originally provided with a new product, if any, are produced by a third party and are not warranted by Manufacturer. No employee, distributor, dealer, agent or representative is authorized to change the terms of this Limited Warranty in any way, to extend the warranty time periods, or to grant additional warranties, and no attempt to do any of the foregoing will be binding upon Manufacturer.

IF THIS LIMITED WARRANTY COVERS A CONSUMER PRODUCT, AS DEFINED BY THE MAGNUSON-MOSS WARRANTY ACT, THEN NO WARRANTIES, EXPRESSED OR IMPLIED (INCLUDING, BUT NOT LIMITED TO, THE WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) SHALL EXTEND BEYOND THE APPLICABLE TIME PERIOD STATED IN BOLD FACE TYPE ABOVE. IF THIS LIMITED WARRANTY COVERS A COMMERCIAL PRODUCT, THEN THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER REPRESENTATIONS, GUARANTEES, OR OTHER EXPRESS OR IMPLIED WARRANTIES (INCLUDING, WITHOUT LIMITATION, THE WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) AND ALL SUCH OTHER EXPRESSED OR IMPLIED WARRANTIES ARE HEREBY SPECIFICALLY DISCLAIMED.

Claims for defects in material and workmanship covered by this Limited Warranty must be made in writing to the dealer from whom the product was originally first purchased within the warranty period stated above. Manufacturer may either send a service representative or have the product returned to Manufacturer's facility, at Buyer's expense, for inspection. If judged by Manufacturer to be defective in material or workmanship, and to otherwise be covered by this Limited Warranty, the product will be replaced or repaired at the option of Manufacturer, in its sole and absolute discretion, free from all charges except authorized transportation and replacement labor. Replacement labor, transportation costs, and any other costs or charges by the dealer, wholesaler, distributor, contractor, or installer are not covered by this Limited Warranty. Any replacement unit may be a model determined by Manufacturer to be equivalent to the defective model, or a product that has been factory refurbished. The remainder of original warranty period will apply to any repair/replacement unit.

THE REMEDIES OF BUYER SET FORTH IN THIS LIMITED WARRANTY ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER REMEDIES. THE LIABILITY OF MANUFACTURER WHETHER IN CONTRACT, TORT, UNDER ANY WARRANTY OR OTHERWISE, SHALL NOT EXTEND BEYOND ITS OBLIGATION TO REPAIR OR REPLACE, AT ITS OPTION, ANY PRODUCT OR PART FOUND BY MANUFACTURER TO BE DEFECTIVE IN MATERIAL OR WORKMANSHIP AND OTHERWISE SUBJECT TO THIS LIMITED WARRANTY. MANUFACTURER SHALL NOT BE RESPONSIBLE FOR ANY DIRECT, INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE.

This Warranty gives specific legal rights and Buyer may have other rights, which may vary from state to state. However, some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply specific buyers.

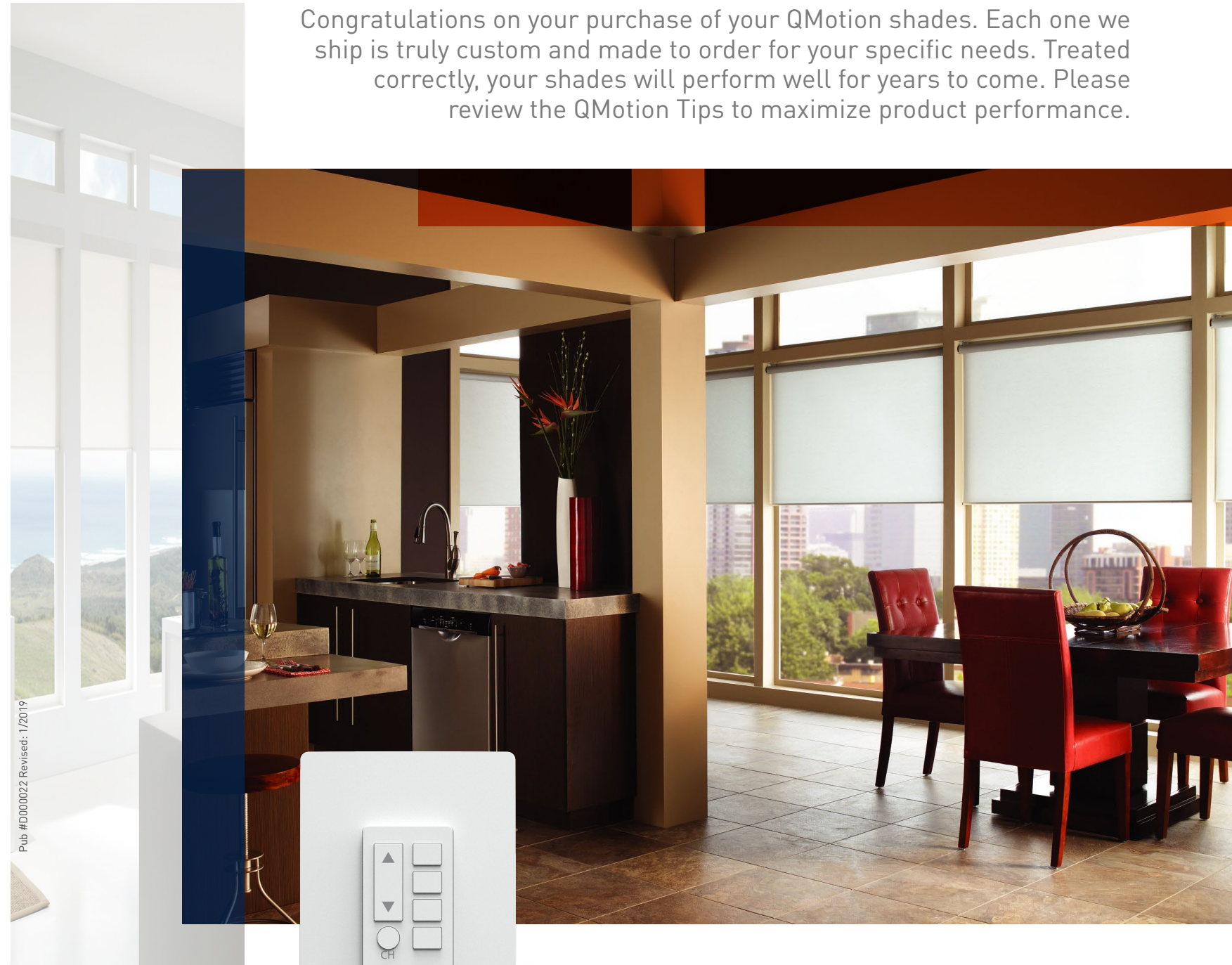
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QMotion®

Congratulations on your purchase of your QMotion shades. Each one we ship is truly custom and made to order for your specific needs. Treated correctly, your shades will perform well for years to come. Please review the QMotion Tips to maximize product performance.



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QMotion Tips

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Before we begin, if you have any questions or need support, please contact the dealer who sold and installed the shades. They will understand the unique nature of your shades and your rooms, and can provide high levels of support quickly. If you have questions about QMotion shades, please feel free to visit [QMotionshades.com](http://QMotionshades.com).

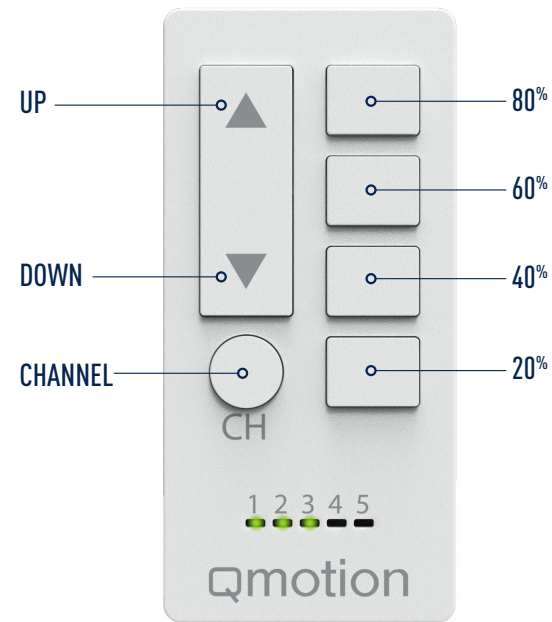
If your shades came with a handheld remote, that remote allows a control of individual shade, or groups of shades. The programming of the shades to the remote is to be completed by the installer. The battery remotes come with batteries inside. If the battery needs to be replaced, the remote uses a CR2032 button battery and the battery compartment is accessed by gently opening the remote with a thin flat screw driver in the slot of the bottom of the case.

### TO USE THE REMOTE DEVICE:

The large button on the left may be used to send the shade up or down, as indicated by the arrows. If the shade is travelling and you wish to stop it, press the button for the opposite direction, and it will stop. For example, if the shade is heading up, and you wish to stop it, press the down button.

The buttons on the right side of the remote are for preprogrammed stop positions. Pressing these will send the shade to the 20, 40, 60, 80% positions, with each lower button lowering the shade further.

The round button allows you to change shade groups, or 'channels'. As you press the button, the lights at the bottom will change to indicate a different channel. All lights lit will control all shades which are programmed to that remote at the same time. There is a label on the back of the remote to help you remember which shade group is programmed on which channel.



Remote Device

### HEMBAR ACTIVATION also called Tugs or Manual override

QMotion also offers the flexibility of manual operation. A short tug to the bottom bar of the shade activates the motor, causing the shade to glide to a fully open or preprogrammed intermediate position. Want more privacy? Simply pull the shade downward to your desired position.

- Slight tug, under half an inch, will send the shade to the next higher intermediate stop.
- Tug over 4-6 inches will lower the shade to where it stops.
- A tug of about 2 inches will send the shade to the upper position.

### APP CONTROL

If you purchased app control devices with your shades, please make sure to understand which application to install and how to use it. Your dealer can help you here, as well.

### LEAVE ALL DEVICES IN PLACE

Your shades may have additional devices installed in your home. These can be plugged into a router, into wall outlets, or elsewhere. Removing these devices will cause your shades to perform poorly, so please leave them in place. If you need to remove, or move one, please contact your dealer to support you.



### POWER OUTAGES

In the event of a power outage, your battery shades will still be controllable through hembar activation. All wired shades, and zigbee or automation control system, such as Vantage, would require a battery backup to ensure that they work during a power outage. Note that all plugged in devices need power for the system to work, including QIS shade panels and range extenders. Your dealer can assist you with backing up the power on your shade system.

### UNEXPECTED PERFORMANCE

If your shades are not acting right, please contact your dealer. If the shade is jogging, please do not attempt to control it for five minutes. The jogging indicates a program mode that will time out soon, if left alone. If this continues to happen, contact your dealer.

In the case of shade fabric traveling to the side, called telescoping, do not operate your shade. Contact the dealer and schedule a service visit.



Telescoping Shade

### BATTERY CHANGING

QMotion battery shades will have long battery life, but when it is time to replace the batteries, follow our simple instructions. When batteries are running low, shades will slow down and stop reacting to control commands.

Visit [www.qmotionshades.com/batteries](http://www.qmotionshades.com/batteries) for specific instructions for your shades. Use all new Alkaline batteries, and consider changing the batteries in all your shades at the same time. Your dealer may be able to help you with the service of changing the batteries.

### CARE AND MAINTENANCE

Caring for your QMotion automated window shades is easy. You can remove dust with a vacuum cleaner or compressed air. For spot removal, a natural or drycleaning sponge can be used. It is not recommended to use solvents, or scrub your shades with an abrasive substance. This might damage the coating of the fabric.

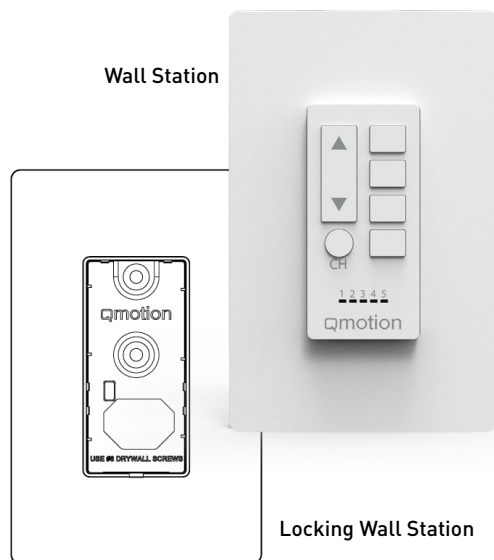
QMotion mechanisms are meant to be used in dry locations. If there is an expectation that the products are going to get wet, contact us prior to ordering to verify if the conditions will cause any issues. Keep all controls and transmitters clean and dry.

### WALL STATION

If your purchase included Wall stations, these are a convenient way to store your remote. Simply locate the remote in the station, and the magnet will hold it there. You can operate the remote in your hand or in the wall station.

### LOCKING WALL STATION:

Remote may be semi-permanently attached to a wall with Locking stations. These are remote locks that keep them from getting lost or moved. To release the remote from the wall station to change batteries, there is a thin slot in the bottom which can be used to release the remote from the holder. Remotes installed in Locking stations are not intended to be used in the hand and should only be removed for battery changes.



Wall Station

Locking Wall Station